



IMPORTANT INFORMATION - PLEASE READ

Advance notice of a planned power cut affecting your property

We apologise for any inconvenience this may cause

Reference number: SH7309

On: Tuesday 16th September 2025

From: 08:00

To: 17:00

Location of works: Rochester Riverside, KENT, ME1

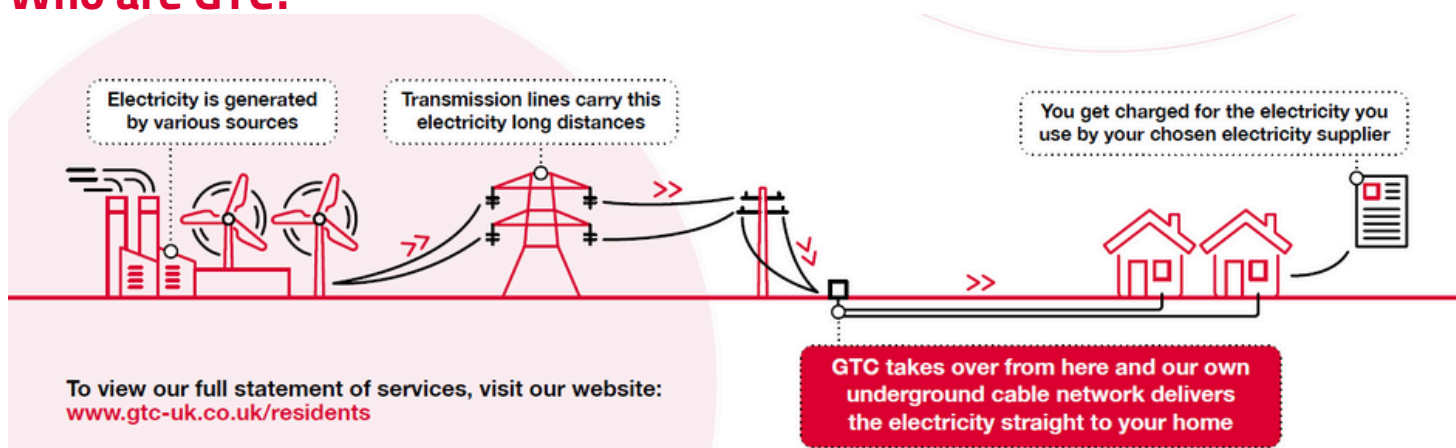
*Whilst GTC aims to restore your power by the date and time shown above, this may not always be possible due to unforeseen circumstances.

Why do we temporarily need to switch off your electricity?

So we can provide you with a safe and reliable electricity supply, it is important that certain routine checks and maintenance works are carried out. This means your electricity will be turned off at the above time. We understand this is not ideal and we are sorry for the inconvenience, but these works are vital to ensure a reliable supply of electricity is delivered to your property. Switching your electricity off for this period also ensures the safety of both the public and our engineers working on site.

Thank you for your patience.

Who are GTC?



To stay updated during power cuts, either visit our website at www.gtc-uk.co.uk/live-incidents, or scan the QR code:





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Being prepared: Power Cut checklist



Electrical Equipment for Healthcare

Make sure you have measures in place for any electrical equipment - speak to your healthcare providers if you are unsure.

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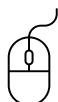

Blankets and Warm Clothes

To stay warm, ensure you have blankets and warm clothes to hand.

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Flasks and Hot Water Bottles

Ahead of severe weather or planned interruptions, make up hot water bottles and flasks to help stay warm.

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Computers and Electronic Devices

Make sure files and important documents on computers and other electrical devices are regularly saved or backed up.

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Torches

Keep torches and spare batteries handy

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Mobile Phones

Fully charge your mobile phone to enable you to stay updated or to contact us in an emergency. Battery charging packs are also useful.

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Food and Drink

Stock your cupboards with food and drink that doesn't require cooking.

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Stair lifts

If your stair lift is mains powered, there should be a handle to allow you to continue safely to the ground floor.

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Alarm System

Most alarm systems have battery backups. Check with the manufacturer or installer if you are not sure.

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Heating

Try to stay in one room, keeping windows and doors closed to trap residual heat. Avoid using gas heaters and be mindful of safety. Once the power is back on, you will need to check or reset your heating if it uses an electrical timer.

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Kitchen Appliances

Kitchen appliances should not be damaged during a power cut. If you know when the power is going off, try to fill in any spaces in your freezer and keep the door closed.

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Lights

Leave a light switch in the 'On' position so you can tell when the power is back.

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Join our Priority Services Register

If you are a customer who needs **additional help, support and care**, for example if you are of pensionable age, have a medical dependency, or have children under the age of five, you can sign up to our Priority Services Register for **free**.

Scan the **QR code** below or visit our website for more information:

www.gtc-uk.co.uk/residents/priority-registered-customer-form



If you would like to speak to us to register, you can call us on 01359 302255

If you have an **electricity emergency**, please call us on **0800 032 6990**